



CARPATHIA™

HOSTING, INC.

AM1 Amsterdam IBX Center

The Netherlands



Carpathia Hosting is a leading provider of enterprise managed hosting services supporting a worldwide customer base including government agencies, large enterprises and small-to-medium businesses in datacenters across the globe. Carpathia's Amsterdam datacenter is an important location for primary customer segments, including network service providers, digital content providers, financial services companies, and enterprises. This facility has been designed to the highest standards of security, cooling, and power density.

The world's largest single metro area Internet exchange is available to customers in this facility, including a high standard of specification including certified ISO9001, 2000 and ISO27001 and offers a full range of colocation, interconnection, support and monitoring services.

IBXFlex™ Space

From dedicated business suites to dedicated storage areas, the office space/storage solutions enable maximum flexibility, redundancy, and security for the datacenter environment of our customers. Using the IBXflex space family of products, customers have developed "branch office" or business continuity solutions.

Designed for comfort and security, our office space solutions are equipped with industry-leading environmental support systems. These areas feature smoke detection units, fire suppression systems, environmental control, biometric hand-geometry scanners, monitoring via CCTV and tightly controlled access.

Power & Cooling

With the rapidly increasing growth in datacenter power consumption, our customers look to us to provide expertise and insight regarding all aspects of power delivery and management. Our power systems have built-in redundancy, full Uninterruptible Power Supply (UPS) systems with up to N+1 levels or greater, and backup generator systems in the event of a local utility failure. Additionally, our teams work with our customers to configure datacenter installations to accommodate specific high-power requirements.

NORTH AMERICA

AC Power

- 120-volt is most common circuit type
- 208-volt – 20- or 30-amp

DC Power

- Provision DC power from DC plants located throughout colocation space
- 48-volt DC circuits sold in 20-, 30-, 40-, 50-, 60-, 80-, and 100-amps

EUROPE

DC Power

- Provisioned through in-rack rectifiers, not centralized DC plants
- 48-volt DC circuits sold in 20-, 30-, 40-, 50-, 60-, 80-, and 100-amps
- Other amperages are available

Power to Individual Racks

- Right to draw power up to set amount
- 1.0 Kva power usage and 1.5 Kva power usage

Power in Suites

- Dedicated PDUs and metered power

Cages & Suites

Our industry-leading team of technical experts has configured some of the most complex datacenter installations in the industry. Our customer have come to rely on us for recommendations on suites and cages that will meet their – and most times, exceed – their requirements for physical security and power usage.

NORTH AMERICA

Private Cage

- Most IBX centers are build-to-order – space is assigned based on power allocations and/or quantity of cabinets
- Cage includes mesh, camera, demarcation rack, door, ladder rack up to first cabinet position or up to 10'

Shared Cage

- Open and closed (by cage mesh) shared areas
- Standard cabinet

EUROPE

Suites

- Fully-enclosed, solid partitions, customized area
- Includes walls, doors, cable trays for power and cables, security and PDUs
- Cross connects run to patch panels in designated cabinet

Shared Area

- Designed for those who need smaller cabinet presence and fewer power needs within the datacenter

Cabinets

With the increasing power requirements of today's technology, high-power density configurations are critical to information-driven businesses. Our customers look to us to configure cabinet and racking solutions that maximize their power usage and heat dissipation.

NORTH AMERICA

- Cabinets are preconfigured with rails, grounding studs, panel cut-outs at top for fans (sold separately) and shelf
- Closed configurations have kinetic locks with numbered keypads

EUROPE

- Standard is 19' closed or open 4-post racks
- Customers can provide racks with standard or high power configurations (typical for customers in suites)
 - OPTION: Custom racks are also available upon request
- Preconfigured with rails
- Closed cabinets are key locked
- Installation includes
 - Reception of racks
 - Disposal of packaging
 - Tile cut out
 - Connection of rack to sub-floor earth
 - Positioning and leveling
 - Permanent fixing
 - Testing and reporting of installation
 - Labeling and logging of rack for all racks

Carpathia Hosting is a leading provider of managed hosting services, delivering secure, reliable and compliant IT infrastructure and management for some of the world's most demanding enterprises and federal agencies. Founded in 2003, Carpathia Hosting is a growing, profitable business run by a seasoned management team with deep experience in delivering enterprise hosting solutions including colocation, managed services and cloud computing. Carpathia's suite of services is designed for organizations seeking scalable, secure, robust and enterprise-grade hosting solutions that can be quickly provisioned or tailored to meet unique requirements. Backed by its E3 Promise, Carpathia Hosting consistently delivers an experience that exceeds customers' expectations. Carpathia Hosting qualifies as a small business. Contact Carpathia Hosting at 1.888.200.9494, or visit www.carpathiahosting.com for more information.

carpathiahosting.com

Interconnection

Connects

A cross connect is much more than a cable. A single cross connect can be the link to our dynamic ecosystem of business partners, content providers, networks, carriers, and Internet service providers.

NORTH AMERICA

- Offers CAT5/6, COAX, Fiber
- T1 (CAT5) & POTS (CAT3) offered as speeds for lower pricing
- Provides intra-customer cross connect for customers expanding to another space in the same IBX
- Provides campus cross connects to allow customers to connect between buildings or floors via conduits with pre-run Single-Mode Fiber

EUROPE

- Offers CAT5/6, COAX, Fiber
- #### IPC Services (Europe Only)
- Managed Internet connectivity over the redundant IPC architecture
 - Short-term, flexible bandwidth commit contracts managed by Carpathia Hosting
 - Burstable bandwidth charges for usage that exceeds contracted monthly commit level
 - Available in FastE or GigE port speeds

We deliver IP connectivity over a redundant Ethernet platform to provide a fast, resilient and flexible service. By accessing multiple ISPs simultaneously, customers can establish a constant connection to the Internet for high performance access.

The service provides access to multiple Tier1 and Tier2 upstream providers in addition to regional Internet Exchanges to ensure low latency and least hop routing. ISP redundancy is delivered using the BGP protocol that provides automatic failover if an individual ISP's services are temporarily unavailable.

CORPORATE

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